

Client Testimony: Nomatu Consulting

I want to express our appreciation to you for the workshop as our facilitator on Change Management. It was extremely informative and fruitful, the participation illustrated the sensitivity and importance of this topic to staff.

After the workshop it became clear that change is a common occurrence in today's workplace, employees almost always view it negatively. No one likes the pain and extra effort associated with change. You clearly emphasised that change is a routine part of life and organisation's that do not adapt to the world and the changing economic environment will die.

This was the most successful workshop I have attended; your understanding of the challenges of our particular project and your skill in engaging the participants was outstanding. I don't remember ever going on a workshop where I stayed awake and alert and interested all day. I know this seems doesn't seem like much, but this was a great session.

The workshop was directed with real efficiency and yet, in the space of that relatively short time, you managed to achieve a warm and genuine relationship with each staff member, making us feel relaxed about airing problems and helping us arrive at possible solutions.

I am hearing some fantastic feedback about the workshop. One staff member even said that you are the best facilitator they have ever heard.

Please accept our appreciation for such a commendable job. We will take your words into practice. You have covered all the essential elements of change management and your description of how to execute it is remarkable.

Once again, thank you for making the workshop successful, and we will appreciate your continued support.

Sincerely,

Gugulethu Ndenge

Manager: Records & Archives Management

